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June 4, 2008

Mr. Dan Ehrhart  
Keller Schroeder  
4920 Carriage Drive  
Evansville, IN 47715

Dear Dan:

I am writing to communicate my satisfaction with your company's services. I have worked with your team over the years on several initiatives. The areas of your company we have utilized are EDI, ISeries sales and support, Networking and Integrated E-Commerce.

EDI: Your EDI team has always provided great support assisting us with various trading partners and document types, as well as helping me take my EDI environment to the next level -- easing maintenance and the addition of new trading partners.

ISeries Support: Your staff has provided the best ISeries system support from any company I have ever dealt with. You were available whenever I had the need for system upgrades, system maintenance or just wanted to ask a stupid question. I have learned so much from this experience.

Integrated E-Commerce: Keller Schroeder partnered with us to develop an integrated, secure solution for selling via our web-site. We wanted a solution that was fully integrated with our internal software so that orders from the web would flow right into our system, thus eliminating any manual effort/rekeying. Your team worked very closely with us, developed the internet portion of the solution, and coordinated the connection points to my team and the internal systems. You continue to support us when our business changes and we want changes made to our site.

Keller Schroeder has always met my expectations in every area, and the people have been great. If you ever need a reference, I would be happy to help.

Sincerely,

A handwritten signature in cursive script that reads 'Debbie Polson'.

Debbie Polson  
Director of IT  
R&S Northeast LLC